

**Pringles MENAT Gaming Promotion 2021
Frequently Asked Questions (FAQs)**

Q: How old do I have to be to enter?

A: This promotion is only open to people 18 years or older.

Q: If I'm not from any of the participating countries, can I still take part in this promotion?

A: Entry is only open to residents of any of the participating markets, aged 18 years or older. Participating markets include KSA, UAE, Kuwait, Oman, Bahrain, Qatar & Palestine.

Q: How do I enter the promotion?

A: To enter the promotion, simply purchase a can of Pringles and enter your details and Batch Code found on the bottom of the can on our website <https://www.pringles.com/menatgaming.html> Click here for [Full T&Cs](#).

In the Kingdom of Saudi Arabia however, purchase is not necessary.

Q: What products is this promotion on?

A: The promotion is available across all Pringles cans.

Q: I entered the wrong details – can I change it after the details have been submitted?

A: Unfortunately, we can't change the details once the form has been submitted. But don't forget you are able to re-enter up to 5 times per hour. Contact us at <https://www.pringles.com/ae/en/contact-us.html> if you continue to experience difficulties with your submission.

Q: When will I know whether I'm a winner of a Razer Kishi prize?

A: Winners will be notified by SMS / call, or email as per the registered details entered once the competition has closed and the prize draw has been conducted. Winning Entrants will be contacted by email or phone call within 30 calendar days of the draw.

Q: When will I know whether I'm a winner of Razer Gold \$5 Credit Code?

A: Winners will be notified by email as per the registered details entered. Winners will receive a code via email. To redeem the credit, please follow the simple instructions within the email. If you experience any issues, please contact us at <https://www.pringles.com/ae/en/contact-us.html>

Q: I've won a Digital PDF Reward, how do I claim/active?

A: The prize will be shared via email as per the registered details entered, or can be claimed at the end of the microsite journey. To redeem the prize, please follow the simple instructions within the email.

Q: I haven't received an email, what do I do?

A: Please ensure that you have checked the registered email address. If you still haven't received an email, please contact our support team at <https://www.pringles.com/ae/en/contact-us.html> to help.

Q: How long does the promotion last?

A: Please see individual market Terms & Conditions. Click here for [Full T&Cs](#).

For any additional support and enquiries, please contact <https://www.pringles.com/ae/en/contact-us.html>

Please click here to view the [Full T&Cs](#).